

# AskOnline E-Tutoring System

## We Connect Your Tutors With Your Students



Thank you for your interest in AskOnline. We are dedicated to enhancing face to face tutoring programs with the support of an online connection. This brochure will explain why a web based tutoring platform will improve your current program and describe features of the AskOnline system which make it your best choice.

### 1. Connect Your Tutors with Your Students.

Retention, Revision and Mastery. These are key goals for any tutoring or mentoring program. Connecting students with qualified tutors and mentors can have a huge impact on student success, achievement and retention. Your bottom line is directly affected by the number of students that you retain. AskOnline is one of the keys to retention.

Whether with peer tutors or professionals, in a wide range of subjects or focused on core competencies, a successful tutoring program is vital to keep student retention rates high. For struggling students, for high achievers, as well as for those in between tutors are often the key academic resource.

The keys for success in any tutoring or mentoring program are a staff of dedicated and caring professionals overseeing a group of tutors who can establish and maintain a connection with individual students. Adding the power and flexibility of internet based tutoring will increase the effectiveness, reach and efficiency of your current learning support program.

### 2. AskOnline E-Tutoring System Connects Your Tutors with Your Students Using the Web

Conflicting schedules, commuter students, online students, unusual subject matter – these are just some of the reasons why a physical learning center, staffed to cover a fixed schedule can satisfy most tutoring needs, but not all. The addition of a web based tutoring connection can allow up to a 24/7 resource which can be accessed and serviced from anywhere.



With an online presence, your tutoring center can reach these underserved student populations and extend the services offered to the students it already reaches. An online tutoring center can be available to students wherever they are, on campus or off, and its doors can be always open, 24 hours a day. Keep your students learning within your program when they go online, and keep them from going elsewhere.

### 3. AskOnline's Online Tutoring Platform.

Creating technology to support an online tutoring center is daunting. AskOnline is a turnkey platform which was written by former tutors and tutoring service administrators. It is used at over 40 leading institutions in the United States and Internationally. No new software is needed and the system can be accessed from anywhere that has an internet connection.

Some of the key features of AskOnline that all online tutoring systems should have are:

**Security:** A password protected site

**Ease of Use:** A simple and clean interface

**Scheduling:** Must allow for scheduling online tutoring sessions

**Flexibility:** Must allow for tutoring in multiple subject areas

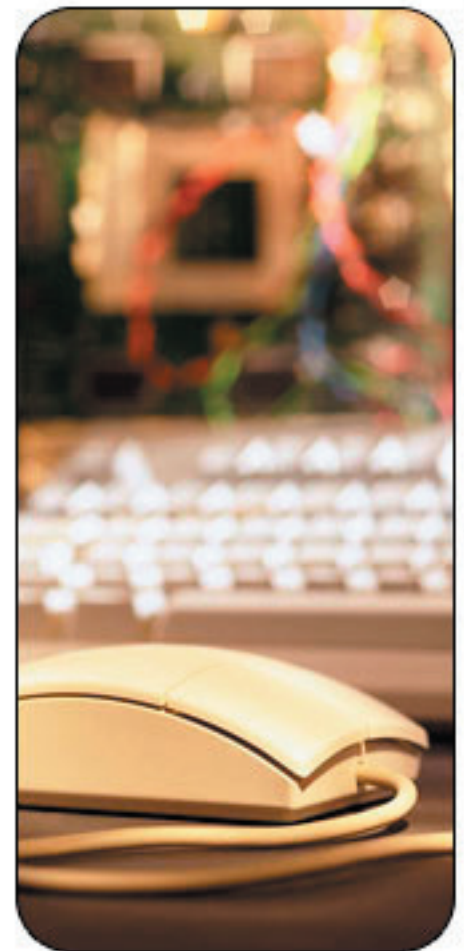
**Compatibility:** Needs to work with any PC or Mac, from anywhere

**Real Time Tools:** Must include tools to let tutors and students work in real time

**Asynchronous tools:** Must include tools to let tutors and students connect if they log on at different times

**Robust Tracking:** Must keep track of the amount of time tutors and students spend online in the site and what they do

**Search Tools:** Must be able to easily search records of previous tutoring sessions



An AskOnline system includes all of these features and more. AskOnline creates an online tutoring environment that supports learning, is simple to use, and is effective for middle-school through adult learners.

Our mission is to support educators by giving them the tools to connect with students, without worrying about finding physical space to meet, or even a common time.

One of the things that makes AskOnline so unique is that we don't provide tutors. We provide the environment that connects tutors with students – easily, efficiently and securely. Using your own tutors gives you complete control over the students' experience, and connects them to your program to keep them coming back.

With an AskOnline system, there is no software to install on your personal computer or on any server. We host all of the technology for you so that all you and your students and tutors need are computers connected to the Internet with web browsers like Internet Explorer.

I would be happy to schedule a demonstration of an AskOnline system for you and your colleagues so that you can have a chance to look at a live system and take it for a spin. Demonstrations typically take no more than 25 minutes and can be done right over the phone. Please let us know by calling (617) 642-8055 or by email at [demo@askonline.net](mailto:demo@askonline.net).

Sincerely,

Mac Dougherty  
President, AskOnline

